

# ANNUAL REPORT 2022



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# I. GENERAL MANAGER'S FOREWORD

In the spirit of transparency and truthfulness, I hereby the that certify all information in this 2022 Report Annual is true. correct and in accordance with the dictates of professional and reasonable judgment.

Signed this 28th of March, in the year of our Lord 2023 at Santa Maria Water District, JP Rizal street Poblacion, Santa Maria, Bulacan.



Engr. Carlos N. Santos, Jr.

SANTA MARIA WATER DISTRICT GENERAL MANAGER

# II. ABOUT SANTA MARIA WATER DISTRICT

UISION

TO BE A WORLD-CLASS WATER SUPPLY AND SEWARAGE SERVICE PROVIDER.

#### SMWD IS COMMITTED TO:

- PROVIDE ADEQUATE, RELIABLE AND POTABLE WATER SUPPLY AND SEWERAGE SERVICES:
- PROVIDE EXCELLENT AND
   RESPONSIVE CUSTOMER SERVICE
   WITH THE HIGHEST DEGREE OF
   PROFESSIONALISM AND
   COMPETENCE;
- PROTECT AND PRESERVE THE ENVIRONMENT FOR SUSTAINABLE COMMUNITY DEVELOPMENT.

mission



OUR CORE VALUES



"YOUR WATER, OUR OBLIGATION YOUR CONVENIENCE, OUR SERVICE"





The present Logo of Santa Maria Water District is composed of a leaf and a water wave, wherein from the leaf comes the water wave, and then the water goes back to the leaf once again.

The leaf represents the environment and the water wave represents our water supply. It shows that we get our water supply from our environment, and in return, we take care of our environment by protecting the water resources.

The water drop in the center represents the whole Municipality of Santa Maria, and the circle that surrounds it shows the adequate, reliable, and potable water supply that Santa Maria Water District can provide to its concessionaires.

The logo may also be pictured as the image of an eye, an eye that will serve as our instrument in rendering excellent and responsive customer service with the highest degree of professionalism and competence as a world-class water supply and sewerage service provider.

### HISTORICAL MILESTONE

The original water system of Santa Maria, Bulacan was constructed in 1931 under Mayor Agustin Morales and was managed and operated by the defunct National Waterworks and Sewerage Authority (NAWASA). With the dissolution of the latter in 1971, management was turned over to the local government. However, the water system could not be maintained and operated efficiently due to lack of funds.

To address this predicament, the Santa Maria Water District (SWMD) was formed on September 26, 1986 through Sangguniang Bayan Resolution No. 12 Series of 1986 for the purpose of: (1) acquiring, installing, maintaining, and operating water supply and distribution systems for domestic, industrial, municipal and agricultural uses of residents and lands within the boundaries; (2) providing, maintaining and operating wastewater collection, treatment and disposal facilities; and (3) conducting such other functions and operations incidental development. water resource management, utilization and disposal within such district.

With the formation of SMWD, it fully took over the operations and management of the water supply system from the municipal government in accordance with the Presidential Decree No. 198 (as amended by P.D. No. 768, 1479 and 9286) also known as the Provincial Water Utilities Act of 1973. A total of 241 concessionaires, three (3) production wells at Dulong Bayan, Macaiban and Villarica (the third well became idle due to low water pressure on December 1994) and one (1) concrete reservoir at Gulod, Poblacion were turned over to the SMWD.



PERSONAL PROPERTY.

On September 28, 1987, the Local Water Utilities Administration (LWUA) issued the Conditional Certificate of Conformance (CCC) No. 310 enabling financial, technical and regulatory services for SMWD and it entitled the SMWD to all the rights and privileges provided under P.D. 198, as amended.



ADDRESS OF A LOSS ASSESSMENT





In line with SMWD's progress, it also gained a number of recognitions along the way. In 2004, SMWD received the Most Outstanding Water District Nominee in the Medium Category for Luzon, In 2005, was vear that SMWD received certification from Local Water Utilities Administration (LWUA) as a Credit Worthy Water District from 2002-2004. In 2006, SMWD received a Plague of Appreciation in Sincere Recognition and Grateful Appreciation of its valuable support in advocating environment concerns in the protection and conservation of our natural resources, given by Sacred Heart Academy.

By 2007, another Plaque of Appreciation with regards to Grateful Appreciation of its Participation in Seminar Training Hydraulic Network Modeling was given to SMWD by Dan Water Philippines. In 2016 up to 2018, SMWD was certified as a Drug-Free Workplace by Drug Check Phils, Inc. From then on, SMWD is conducting the annual Drug Test. In the year 2018, the Santa Maria Water District received three (3) National Awards respectively: ISO CERTIFIED 9001:2015. MOST OUTSTANDING WATER DISTRICT NOMINEE (Category B WD) CERTIFICATE OF WATER SAFETY PLAN ACCEPTANCE.

In the year 2021, the Santa Maria Water District received the CERTIFICATE OF COMPLIANCE, as SMWD established its service standards known as the CITIZEN'S CHARTER. Moreover, SMWD was awarded as FOI RISING STAR AWARD; for exemplifying great progress and performance in the

implementation of the Freedom of Information (FOI) Program.

For the year 2022, the Santa Maria Water District (SMWD) underwent its first ISO surveillance assessment for its ISO 2021 recertification, passed it with a score of zero noncompliance, and continued in its fourth year of being the word class standard. Moreover, in May, the Commission on Audit (COA) auditors conducted an audit of SMWD's financial transactions and activities for the fiscal year 2021, and as a result, SMWD received an unqualified opinion on the fairness of presentation of the Financial Statements.



By June 19, the Civil Service Commission (CSC) conducted a special Career Service Examination Pen and Paper Test (CSE-PPT) for the Job Order (JO) employees of government agencies in Bulacan. SMWD provided assistance, resources, and manpower that contributed to the success of the examination. As a result, CSC sent SMWD a letter of gratitude and heartfelt appreciation for the support. SMWD not only partnered with other government agencies but also with State Universities and Colleges (SUCs) to extend its service to the community. Thus, in August 17, SMWD had been given a "Certificate of Appreciation" by the Polytechnic University of the Philippines (PUP) Santa Maria, Bulacan Campus for its engagement and insightful contribution by imparting unparalleled knowledge and expertise on the participants' pre-employment seminar.

By November, SMWD had received its second award from the Philippine Information Agency for Freedom of Information (FOI) as the "1st Runner Up - FOI Champion" for the local water district category. One more award and we will be a "FOI Hall of Famer." Also, SMWD accepted a Certificate of Appreciation from the Philippine Statistics Authority (PSA) for its valuable support in the conduct of its establishment-based surveys, which provide a rich source of information necessary for nation-building.

Furthermore, a Certificate of Recognition has also been given to SMWD for its accomplishment as TOP Employer for the category Modified Pag-IBIG II (Medium Employer) by Pag-IBIG Fund on December 7.

To savour the best highlight of 2022 and mark the date of October 26th: the long-awaited dream of the moving Administrative. Finance. and General Services Department and the Operations Department into SMWD's own home. The agency expects to fully occupy the new building by 2023, with the offices of the Board of Directors, the Office of the General Manager, and the Commercial Department moving in. A thanksgiving mass to bless the new building conducted on December 22 to spiritual quidance express gratitude to the Lord Almighty.



STATISTICS ABILITIES

A. MADIA

Prosperously ending the 2022, SMWD will still be focused to achieve its mission and vision and provide a world-class water service to the municipality of Santa Maria, Bulacan and its neighboring areas for the years to come.

## III. THE PROFILE

With the introduction of the Revised LWD-MaCRO in 2011, Santa Maria Water District (SMWD) was assigned to Category B. The Local Water Utilities Administration (LWUA) issued the "Category B Water District" Certificate on April 2, 2012. The Department of Budget and Management (DBM) then approved the Plantilla of Positions, which contained 109 career positions, on July 3, 2014.

In 2019, SMWD has reached the 30,000 total active service connections milestone and has complied with the DBM's approved guidelines by the Revised Local Water District Manual on Categorization and Re-Categorization (LWD-MACRO). As a result, in August of that same year, the Santa Maria Water District with CCC No. 310 was reclassified from Category B to "Category A Water District."







# MUNICIPALITY OF SANTA MARIA, BULLACAN PHILIPPINES PANDI MAG SSAMAG SANTA PAGNO SCHARGEM PAGNO SCHARGEM BULLAC CETMON SANTA CLASA POSSACION TUMANA PAGNACI SAN JOSE DEL MONTE PAGNO SAN JOSE DEL MONTE PAGNO MAHASANG MARIALAO MARIALAO

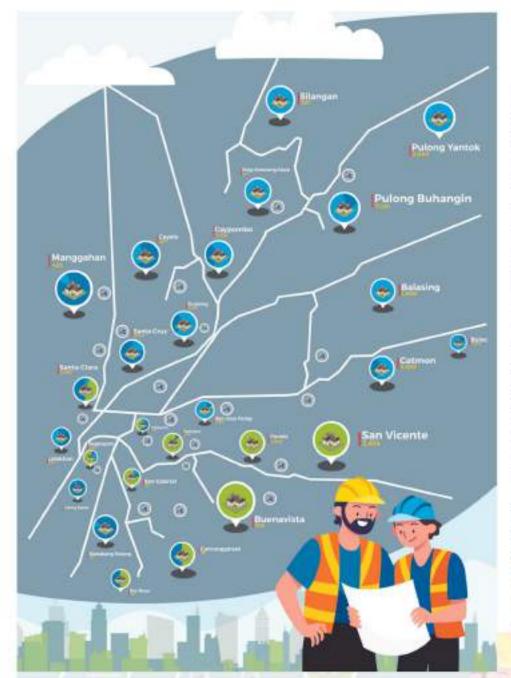
#### A. Location

The Municipality of Santa Maria is classified as a 1st class highly urbanized municipality in the province of Bulacan, Region III, Philippines.

Santa Maria is situated at the Eastern part of the province of Bulacan about 18 kilometers east of the City of Malolos, the provincial capital; 32 kilometers northeast of Manila. It is bounded on the north by the municipalities of Angat and Pandi; portion of San Jose del Monte City on the south; Norzagaray and other portions of San Jose del Monte on the east; and the municipalities of Marilao and Bocaue on the western side. Its geographical coordinates are 14° 49′ 15″ North, 120° 57′ 49″ East.

#### B. Service Area Coverage

The present service area of SMWD covers all of the twenty-four barangays (24) of the municipality of Santa Maria:



- 1. Bagbaguin
- 2. Balasing
- Buenavista
- 4. Bulac
- Camangayanan
- 6. Catmon
- 7. Caypombo
- 8. Caysio
- 9. Guyong
- 10. Lalakhan
- 11.Magasawang Sapa
- 12.Mahabang Parang
- 13. Manggahan
- 14. Parada
- 15. Poblacion
- 16. Pulong Buhangin
- 17. San Gabriel
- 18. San Jose Patag
- 19. San Vicente
- 20. Silangan
- 21. Sta. Clara
- 22. Sta. Cruz
- 23. Sto. Tomas
- Lo. Oto. Tomb
- 24. Tumana

In addition, three (3) barangays outside the Santa Maria municipality are also served by SMWD.

- 1.Pulong Yantok (Angat)
- 2. Sta. Rosa II (Marilao)
- 3. Prenza 1



#### C. Organizational Chart









Dir. Teodora J. Cattis
CHAIRPERSON
Business Organization

#### Board of Directors



Dir. Amelia S. De Jesus VICE-CHARPERSON Educations institution



AUDITOR

Women's Organization



Oir, Brian Energen D. Hernandes SECRETARY Professional Sector



Dir. Cermelita T. Francisco P.R.O. Chic-Oriented Club





JOSTAL DALMACIO
Administration Finance and General Service
Copertment Phragam'S



ENGR, CARLOS SE SANTOS SR,





ENGR. EMMANUEL ENGLOA DE VERA Eperatura and Technical Services December: Manuel B



MARIA LECHORA S. ROMARAZI Gerard Services Children



MARY DIANA S. DELA CRUZ, CRA Customer Accounts Direster Division Manager B



Engr. Edgarde E. Dele Torre A. Balleting Grounds & Facilities Annielle Man Sensori Services Officer A



Engr. Angelo A. Reyes Construction and Maintenance (Artisto Sense Englesee A



Constelle E. Datolayta Transport Administrative Second Section (Miner 6



Engr. John Michael B. Lapiq Engineering Strictor Socior Engineer A



Samon A. Villando Jr. Contoner Sandon (Molecula 1995an Continues Sandon (Molecula



Engr. Mac Daniel C. Alejandro Water Itaniarica Chingen Senior Engloser A



#### D. Existing Facilities

Offices	Location	Occupants			
Head Quarters	3 M. De Leon Street, Poblacion, Santa Maria, Bulacan	OGM, BOD, CA, CS, MR, FS			
OG (till October 2022)	F. Santiago Street, Poblacion, Santa Maria, Bulacan	AFGS DM, HRD, HRM, MIS, ICT			
Farmacia	301 J. P. Rizal Street, Poblacion, Santa Maria, Bulacan	Store Rooms and Transport Office			
Bernardo	301 J. P. Rizal Street, Poblacion, Santa Maria, Bulacan	Water Meter Laboratory, Water Resource Workshop, Security Office			
New Building (Move In Date: October 26, 2022)	302 J. P. Rizal Street, Poblacion, Santa Maria, Bulacan	AFGS and Operations Department			

The Santa Maria Water District currently have a total eight (8) reservoirs with a combined capacity of 3,873 cubic meters.

Storage Facilities (Water Reservoir)	Location	Capacity
Overhead Tank		
OHT No. 1	Yakal St., Sitio Luwasan, Brgy. Sta. Clara, Santa Maria, Bulacan	111 cubic meter
OHT No. 2	Garden Village Subd., Brgy. Pulong Buhangin, Santa Maria, Bulacan	200 cubic meter
OHT No. 3	Sonoma Subdivision, Brgy Sta. Cruz, Santa Maria, Bulacan	200 cubic meter
OHT No. 4	Glendale Subdivision, Brgy. Sta. Clara, Santa Maria, Bulacan	90 cubic meter
Ground Level		
Concrete Tank	Gulod, Brgy. Poblacion, Santa Maria, Bulacan	272 cubic meter
Glass Fused Steel Bolted Tank		
GFST No. 1	Sitio Bato, Brgy, Guyong, Santa Maria, Bulacan	1000 cubic meter
GFST No. 2	Sitio Gulod, Brgy. San Jose Patag, Santa Maria, Bulacan	1000 cubic meter
GFST No. 3	Provincial Road, Brgy. Manggahan, Santa Maria, Bulacan	1000 cubic meter

# Bulk Water Supply Sources

# philHydro

Perez Tapping Point Partida Tapping Point Tigbe Tapping Point

Bagbaguin (INC) Tapping Point

Sto. Tomas (INC2) Tapping Point

Luzon Clean Water Development Corporation (LCWDC)

Philippine Hydro (Phil Hydro)



San Vicente (Main) Tapping Point San Vicente (Bypass) Tapping Point

**Bocaue Water District** 



**Duhat Tapping Point** 

#### The Water Supply Sources

The Santa Maria Water District derives its water supply from the ground water through twenty-three (23) production wells and bulk supply from Philippine Hydro (Ph), Inc., Luzon Clean Water Development Corporation and Bocaue Water District (till April 2022).



The total existing distribution pipelines as of December 31, 2022 is at 237,294.60 linear meters in various sizes and types of materials:

W.	Pipelines Da	ata for the ye	ear 2022		
Size	Ту		TOTAL		
(in mm dia. Pipeline)	UPVC (l.m.)	HDPE (l.m.)	Steel (l.m.)	(l.m.)	
500	3,976.00		-	3,976.00	
300	11,399.00		87.00	11,486.00	
250	:*:	-	41.00	41.00	
200	7,448.40	992.00	132.00	8,572.40	
150	60,391.80	24,403.00	508.70	85,303.50	
100	33,199.75	18,536.00	420.00	52,155.75	
75	33,231.40	14,405.00	-	47,636.40	
50	11,893.55	16,230.00	-	28,123.55	
Total per Type of Matl	161,539.90	74,566.00	1,188.70		
	As of Decemb	er		237,294.60	

# IV. ORGANIZATIONAL HIGHLIGHTS

A. OFFICE OF THE BOARD OF DIRECTORS



Total Board Resolution Passed for CY 2022 – 84





#### B. COMMERCIAL DEPARTMENT

#### 1. Customer Accounts Division

"With the collaboration of the employees assigned in Customer Accounts together with the guidance of the Top Management of SMWD, processes assigned to the division will be continually reviewed and improvements will be recommended for implementation."





#### a. Meter Reading, Billing and Teller Section

On the continues recovery of the business operations after the peak of the COVID-19 pandemic, the Santa Maria Water District maintains to provide excellent service.



Our water district had increased collection efficiency by **0.03%** from 99.39% at the end of 2021 to **99.42%** at the end of 2022.



Month	Collecting Partners	Office Collectors	Total Transactions
January	17,124	22,323	39,447
February	16,440	23,310	39,750
March	16,601	24,383	40,984
April	17,158	23,326	40,484
May	17,421	23,385	40,806
June	17,030	23,988	41,018
July	17,577	23,508	41,085
August	17,902	23,377	41,279
September	18,171	23,058	41,229
October	17,931	23,954	41,885
November	18,051	23,742	41,793
December	17,833	23,754	41,587
Total Transactions	209,239.00	282,108.00	491,347.00

The division was also able to process 491,347 collection transactions in 2022. 43% or 209,239 collection transactions are from the different collecting partners such as BayadCenter, ECPay, SM, and Unified Products and Services, while 57% or 282,108 collection transactions were processed by the tellers assigned in the office of SMWD. With the collection transactions processed by the collectors (from the office and collecting partners), SMWD was able to generate cash collections amounting to P314,584,460.37 for the year 2022. This indicates a difference of P14,791,001.87 from the 2021 total collection. This cash collection was used to fund the projects included in the 2022 budget of the water district for the year.



Total Billed. Services, and Total Active showed progression in the 2018 to 2022 with comparison, average percentage of 5.25% for Total Billed. 5.60% for Total Services. for 8.49% Total and Active from YTD 2022.

For 2022, the average consumption is 23.36 cubic meters, while the effective rate is P27.18. The generated water sales amounted to P311,000,255.12. Furthermore, there is a total increase of 2,376 active connections, or an average increase of 198 accounts per month. It depicts that 99% of the active concessionaires of SMWD are billed. The 1% of active concessionaires that are not billed comprises newly installed connections and newly reconnected connections in accordance with the policy on pro-rata billing of newly installed and newly reconnected accounts.

#### 2. Customer Services Division

"Always willing to provide excellent customer service with the highest degree of professionalism and dedication to the concessionaires of Santa Maria Water District."



Ramon A. Villamin Jr.



#### a. New Connection Section

The prime objective of customer service is to effectively address the concessionaire's concerns, resolve issues with empathy and care, document pain points to share with internal teams, nurture relationships, and improve credibility.

The top 3
Barangay for new accounts processed are:
Parada (257),
San Vicente (380) and
Pulong Buhangir (408).

		No	w Acc	ounts:	Summa	ary per	Baran	gay 20	22				
Barangay	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept	Oct.	Nov.	Dec.	Total
BAGBAGUIN	4	1	3	3	3	3	2	4	7	13	8	2	53
BALASING	7	37	13	16	13	12	12	21	7	10	3	17	160
BUENAVISTA	4	6	6	2	5	10	3	13	- 1	- 4	8	- 6	68
BULAC	7	2	7	5	6	9	5	3	7	3	1	-5	60
CAMANGYANAN	7	4	14	2	y	7	22	10	- 1	.1	3	2	80
CATMON	18	13	23	25	30	17	at	30	12	24	-11	5	249
CAYPOMBO	14	22	14:	24	. 3	7	17	6	7	9	8	. 8	139
CAYSIO		2		2	9	6	3	1		2	12	3	40
GUYONG	5	11	S	9	- 8	В	9	4	3	8	. 4	5	79
LALAKHAN		1	1	1			4	1 7	- 00	100		1	7
MAG-ASAWANG SAPA	3	5	13	9	- 8	- 4	7	11	3	4	7	3	77
MAHABANG PARANG	1		- 8	5	0	1	1 1				1		10
MANGGAHAN		2	7		1	20	1	100	1	.4	1	11805	37
MARILAO					3								1
PARADA	33	43	34	21	22	18	9	23	12	19	18	5	257
POBLACION	3	2		- 6	Ð	9	15	9	2	7	11	7	-81
PULONG BUHANGIN	18	-31	39	47	39	33	36	- 41	47	29	21	27	408
SAN GABRIEL		100	-	100		1	1	- 3			la l		- 1
SAN JOSE PATAG	8	13	14	18	.11	20	8.	4	7	7	12	11	131
SAN VICENTE	27	26	30	6	13	14	8	9	27	51	66	103	380
SILANGAN	2	3	3	1	2	-6			2	4	1		25
STA. CLARA	. 8	-4	2	16	- 5	12	6:0	4	- 5	3	- 6	. 5	76
STA. CRUZ	18	17	21	28	42	19	18	17	16	16	16	24	252
STO. TOMAS	3	1	2	- 1	1	3	2	2	7	3	4	3	32
TUMANA	2	6	15	4	. 4	3	5	2	110	. 5	4	11	62
TOTAL	192	253	267	249	243	242	234	215	185	226	225	244	2,775

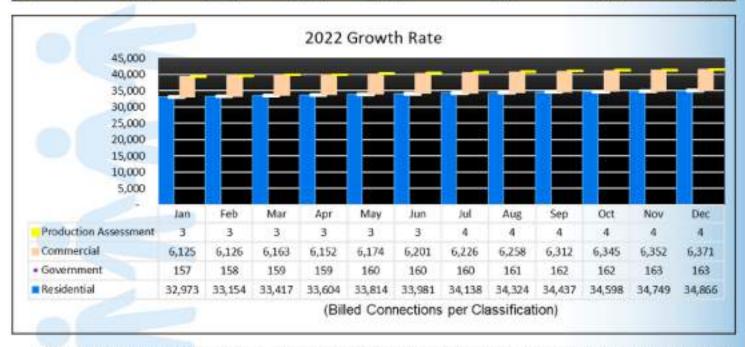
For New accounts Summary, Customer Services Division processed an average of 231 new accounts monthly and a total of 2,775 for the year 2022.



#### b. Complaints and Request & Field Services Section

Service requests and complaints are always prioritized. Customer Service issues an inspection order based on the concessionaire's concern. The consolidated data is shown below:

		Service Ap	plications for	Water Conne	ections & Compla	ints 2022	
2022	Number of Applicants Received	Senior Discount Application and Renewal Summary	Reconnection	Disconnection	Maintenance Inspection Orders (MIO) (Isolated Cases)	Complaints and Request Summary	Billing Verification and Inspection (BVIO) Completed Order
January	288	162	952	76	25	1,304	1,544
February	242	131	2,017	2,353	16	1,641	1,970
March	269	198	3.940	3,793	23	1,424	2,065
April	268	79	2,093	2,207	23	1,651	1,688
May	288	65	2,197	2,246	17	2,073	1660
June	231	394	2,678	2,688	14	2,358	2,201
July	275	355	1,818	1,885	22	2,453	2,278
August	196	188	2,615	2,752	17	2,053	2,242
September	246	203	1,929	2,369	18	2,112	1,826
October	253	227	3,077	2,739	36	2,194	2,055
November	213	265	2,397	2,661	19	2,153	2057
December	150	263	2,915	4,179	18	671	2,349
Total	2,919	2,530	28,628	29,948	248	22,087	23,935



The comparative interpretation of 2022 from 2021 is an increase in the total average of 39,50% in all classifications, as shown in the table below.

Classification	2021	2022	Comparison	%	Interpretation
Residential	32,787	34,866	2,079	5.96%	Increase
Government	156	163	7	4.29%	Increase
Commercial	6,101	6,371	270	4.24%	Increase
Production Assessment	3	4	1	25.00%	Increase



#### C. OPERATIONS DEPARTMENT

"The Operations Department is committed to delivering safe and clean water while ensuring that accessing it is easy and convenient for the households of the Municipality of Santa Maria, Bulacan. We take our responsibility to provide quality water seriously and work tirelessly to maintain high standards of water treatment and distribution.

Additionally, we understand that customer satisfaction is key to our

success, and we prioritize our customers' comfort by providing exceptional service that meets their needs and exceeds their expectations."

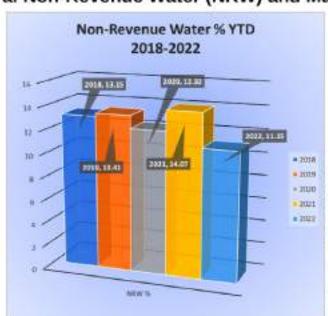


#### 1. Construction & Maintenance Division

"Coming together is a beginning, staying together is progress, and working together is success. The Construction and Maintenance Division is the largest division of SMWD in terms of population. Despite our differences, we are proud and able to accomplish work as one with the continual support of the other divisions as well as of the management. We are bound to achieve remarkable goals as long as we are all committed to serve with all our hearts."



#### a. Non-Revenue Water (NRW) and Maintenance Section





Non revenue water (NRW) is water that has been produced and is "lost" before it reaches the customer. Losses can be real losses (through leaks, sometimes also referred to as physical losses) or apparent losses (for example through theft or metering inecouracies).

> Atquides, milijosda.urg/willa/Nonprostas\_auter

Our constant leak detection activities and immediate response in leak repairs have allowed us to maintain low non-revenue water for the year. With this, the computed non-revenue water for 2022 YTD was 11.15%. It consists of leakages, flushing, unauthorized water uses, and other unbilled uses. In comparison to the 2021 NRW year-end percentage, SMWD had reduced its percentage by 2.92.

#### b. Mainline Expansion and Rehabilitation Section

The SMWD's water security programs have begun with pipeline expansion and extension projects. In 2022, some of the projects were completed and restored. Despite the fact that the pandemic is far from over, SMWD was able to complete some of its programs.

Hama of Project:	POW No.	Location:	Extinuesed Total length and size of Paper	Accomplishment:	Picture
Brgy, Colescor Sideobset Boteralon Project (Libia Kalsadang Murik)	2205-008	libis, Kalsadang Munit Bigs Catesse	36T linear melans of 100 mm slameter uPVC Pope	Started June 14, 2022 Creegoret Sid y 7, 2022 ZSS Lim. of somewhere were cut and broke SAS Lim. of somewhere were cut and broke SAS Lim. of somewhere WC organisers limit 208 of 268 (100%) Lim. were yestered. Serface Restmation Date: July 19, 2022 Conface Restmation Date: July 19, 2022	
Brgs, Camoon Sidestreet Botension Project (Selo Central)	2117-021	Sitio Centruli, Bigy Calonian	156 linear meters of 75sters di ameter affVC Pipe	District April 17, 2022  Cherginet June 30, 2022  21 Los of concrete were cut and lossie  1581 Jos of Phono of VC pi perwere last.  22 of 42 (180%) i you were restored.  Sorfaced Restoration Start Date: September 1, 2022  Sorface Bestoration Completion Date: September 5, 2021	
Sign, Salasing Sidestreet Sciencian Project (Koderick Hermander)		Bigg, Balasing, Santa Miria Bulacan	96 linear makes of Scenn staneter uPvC Pipe	Starract April 26, 2002 Energiant July 6, 2002 79 Inn. of concrete were cut and broke; 96 Inn. of Storm of PVC piperwere laid; 79 of 79 (100%) yn. were restored; Serface Bestonston Start Date September 56, 2022 Serface Bestonston Completion Date: September 36, 2022	
Brgy Sta. Clara Sygnes Extension Propert (Newly Constructed Bidg. To Builders	2204-007	Bogy, Stat Clary, Sente Merie Belacare	150 linear meters of 50mm ill ameter of VC Pipe	Starred, September 20, 3837  Energoed: October 27, 2037  1277 Lan. of Sourcete were out and broke;  144 Lan. of Sourcete were out and broke;  144 Lan. of Sourcete were out and land;  130 of 130 (100%) an. were restared.  Sorface Restoration Start Bate. December 5, 2027  Sorface Restoration Completion Outs, December 12, 2027	Statement States States
Brgs Rephaguie Sidest set Extension Propest	2205-003	Bigy, Bagbagoiri, Senta Moria Bulacari	95 linear moters of 25mm diameter uPVC Pipe	Started September 21, 2022 Energinal: Detabler 7, 2022 61 Lin. of concrete were out and broke; 91 Lin. of Seem of VC pipe none land. 61 of 61 (100%) in. were resisted. for face Rectoristion Start Gate. Desember 1, 3002 Serface Rectoristion Completion Date: Desember 3, 2022	-12
Styr. Sta. Cruz Sidestreet Esternion Project	3205-010	Brgy, Stor. Cross, Sitin Montenyon	311 linear meters of 75mm it ameter affVC Pipe	Started Seytevider 27, 2022 Energoed: October 28, 2022 Ut Lin. of Concrete were cut and broke; 105 Lin. of PS cent of PVC plan were faid; 01:30 of 91 (100%). in. were textored. Ser Face Restaudion Mark Date. December 28, 2011 Sertace Restaudion Completion Onter Innuary 12, 2022	
Brgs, Me. Tomas Mainline Behabilitaton Propert Section 2	2203-006	Bigy, Sto. Temus, From France Station Interconnection to Shiele Tussa Sr. Road	32 Linear maters of 350 cm (ill a rester aPVC Pope	Sharted September 28, 2027 Energined: November 12, 2022 6 Lan of concrete were call and broke; 72 Lin. of 150 min PVV, pipe were tall.; 17 of 6 (100 NG) in were maked. Burface Resource for literature for the september 21, 2022 Surface Resource on Complete on Oute: December 21, 2022	SAL France CASP OR Advanced A SLAT NO NO.
Regy, Ste. Tomas Assistine Relabilitation Project Section 3	2107-010	Bugy, Sto. Tomes, Municipal Materipadi to Phoenix Gos Station Parada	162 linear malarity of 150 mm of a meter aPMC Pape	Started: September 19, 2022  Freegovell Consider 20, 2022  St. Lin. of constructive even and analysissis;  22 Lin. of 186 mars of VC pipe were last;  St. of 55 (180 kill in, were restored.  September 20, 2022  teatlace Beckmatter Campidetics Cate. December 28, 2022  teatlace Beckmatter Campidetics Cate. December 28, 2022	



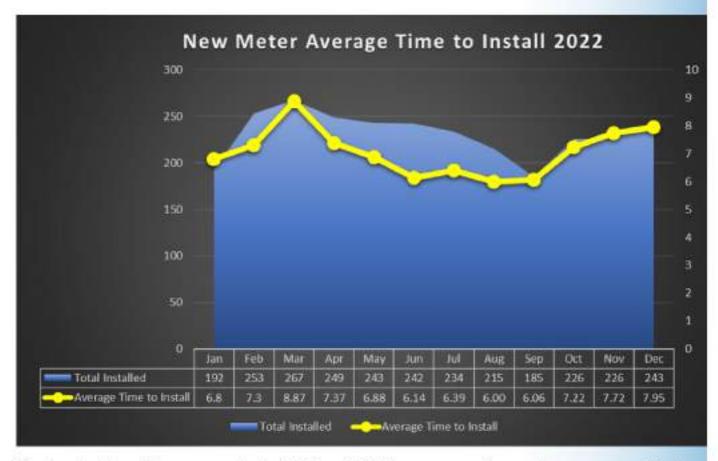
Due to continuous road widening and drainage construction projects by various government agencies, including the DPWH, PEO, Municipal Engineer's Office, and Barangay, the SMWD assisted by conducting realignment activities for our existing mainlines.

	Pipe Realignme	ent 2022	
National Rd Km. 39, Brgy. Pulong Buhangin		San Gabriel	
Bakawan street Brgy. Camangyanan		Caypombo	
Catmon- beside Saporo		Malawak	
Lalakhan		Maligaya Street	
Santo Tomas		Sitio Putol, Bulac	
Polytrade, Bagbaguin		Km. 37, Brgy. Pulong Buhangin	
Landicho, Balasing		Gubat Street, Brgy. Buenavista	

#### c. Service Connection and Water Distribution Section



The total new meter installation (NMI) for CY 2022 is 2,775. March had the highest number of installations, with 267.



For the duration of the new meter installation, SMWD's manpower incurred an average of 7 days in 2022.



#### 2. Water Resources Division

"The Santa Maria Water District's mandate to provide sufficient and potable water supply continues even with the new normal work arrangement set-up. We carry out our duties and responsibilities as entrusted to us in operations."



Engr. Mac Daniel C. Alejandre Senior Engineer A



#### a. Water Production

The Santa Maria Water District has produced a total of 12,875,494.25 cubic meters of treated water for the whole year, which was distributed to the entire service area. SMWD derives its water supply from twenty-three (23) production wells, five (5) tapping points from Philippine Hydro Inc., one (1) tapping point from Luzon Clean Water Development Corp.—Bulacan Bulk (LCWDC), and one (1) tapping point from Bocaue Water District. With a production of 5,226,009.59 cubic meters from ground water; 6,038,017.66 cubic meters from PhilHydro; 1,603,404.00 cubic meters from LCWDC; and 8,063.00 cubic meters from Bocaue WD. Average water production was 1,072,957.854 cubic meters per month.



The Water Resource team has completed one well rehabilitation activity for the year 2022. This was the 15th Patag Pump Station. Air suction. screen declogging, air lifting, camera logging. removina and reinstalling riser pipes, pump and motor, and pump testing are all required for rehabilitation. We have improved the quality of the water drawn from these wells. In addition, the well's flow rate has improved slightly.

Well	Rehabilitation and R	e-sleeving 2022
Patag Pump Station No. 15		
(July 25, 2022 to August 5, 2022)	HEALT DIAMETERS	
	Before Rehabilitation:	After Rehabilitation:
Pump and Motor	Grundfos SP30-14 and Franklin 30HP	Grundfos SP30-14 (same) and Franklin 30HP (same)
Cable	#1/3 AWG	#1/3 AWG (same)
Pump Setting	156m	156m
Motor Megger	40 Mega Ohms	40 Mega Chms
Pumping Water Level	140m	142m
Static Water Level	91m	89m
Flow Rate	11.09 lps	10.96 lps

#### b. Water Treatment

			A	verage	Chlorin	e Resid	ual 202	2 (ppm)					
Type of Chlorine	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Ave.
Calcium Hypochlorite Granules	1.02	1.06	1.03	1.03	1.02	0.98	0.98	1.01	1,11	1,13	1.06	1.08	1.04
Chlorine Dioxide Liquid	0.34	0.35	0.34	0.33	0.35	0.33	0.33	0.30	0.31	0.28	0.30	0.30	0.32

The SMWD Water Resource Team used chlorine dioxide liquid to treat the color of the ground water at the Sonoma Pump Stations No. 1 and No. 2 in the Sonoma Subdivision, as well as the pump station in Barangay Santa Cruz. We are maintaining a residual range of 0.2 ppm to 0.4 ppm for chlorine dioxide liquid.

For the water treatment of the Santo Tomas, Mahabang Parang, Policarpio, Caybanban, Kamatis, Pulang Lupa, and Kalye Munti Pump Stations, we also use chlorine dioxide liquid. The chlorine dioxide residual is kept between 0.2 and 0.4 ppm.

Also, the team manually conducts chlorine shock activity using calcium hypochlorite in addition to using an automatic feed pump to eliminate foul odors. While the rest of our pump stations only receive shock chlorination once a year, Pulang Lupa Pump Station, Celeste Pump Station, and Sonoma 1 Pump Station receive it every two months.



#### 3. Engineering Division

"At Santa Maria Water District, we're working to solve water supply constraints, environmental concerns, operational advancement, and turn abstract ideas into realities to provide adequate and reliable water services to the Santa Maria community. This is our challenge



#### a. Air Scouring

To maintain a good quality of water, our pipelines should be free from scales formed by the mineral contents of our water supply. This activity, air scouring, removes the scales formed inside the walls of the pipelines. The pipeline carrying water is subjected to air pressure ranging from 60 psi to 100 psi. With the help of the pressurized air, the water is flushed out continuously from the blow-off valve, removing the scales attached to the walls of the pipelines.

For 2022, we are still lacking the required manpower; however, there were locations that needed to be descaled due to the occurrence of water quality problems. These locations were in Brgy. San Vicente and Brgy. Parada.

Here is the total length of pipelines that underwent air scouring:

	500mm	300mm	250mm	200mm	150mm	100mm	75mm	50mm	Total	Cumulative %
Total Length of Pipelines as of Dec.2022	3,976.00	11,486.00	41.00	8.572.40	85,303.50	52,155.75	47,636.40	28,123.55	237,294.60	
21-Dec		9,479.00	0	. 0	20,657.00	15,259.00	12,130.00	6,963.00	64,488.00	
22-Jan										
22-Feb										
22-Mar									4	
22-Apr		- 20								
22-May										
22-Jun										
22-Jul					743	1,015.00	1,640.00		3,398.00	
22-Aug					3,381.00	71-77	455	60	3,896.00	
22-Sep			- 0							
22-Oct										
22-Nov										
22-Dec	v									
	-0	9,479.00	.0	- 0	24,781.00	16,274.00	14,225.00	7,023.00	71,782.00	30.25%

#### b. Old and Water Meter Accuracy

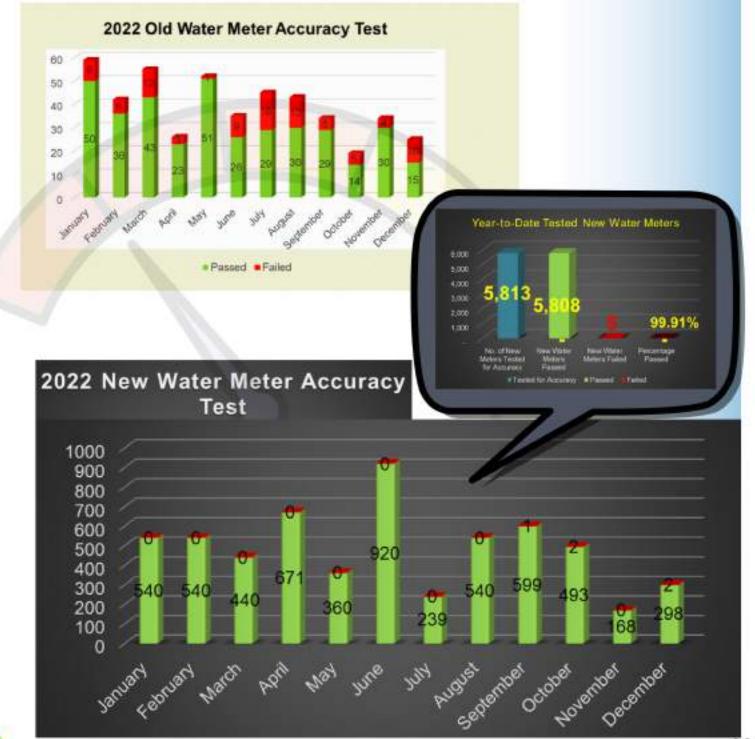
The Santa Maria Water District annually replaces old water meters that exceed their computed lifespan of 7 years from the date of installation. This year, the team has replaced 1,467 old water meters.

But there are also several instances to take into consideration in the replacement of water meters.

These are as follows:

- a) Stuck-up Water Meters (454 water meters)
- b) Inaccurate Water Meters (47 water meters)
- c) Broken by Accident (249 water meters)
- d) Request of Concessionaires (35 water meters)
- e) Leaking Water Meters (25 water meters)
- f) Stolen Water Meters (2 water meters)

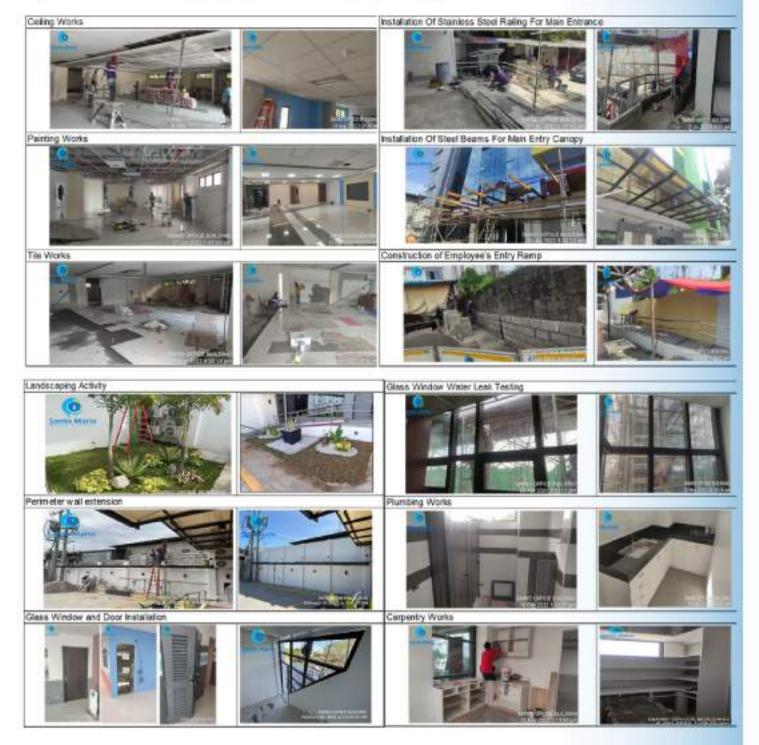
With these, we replaced a total of 812 water meters.



#### c. Santa Maria Water District Building

The proposed SMWD 4-storey Office Building with Roof Deck is estimated to cost P 80,695,926.33, and is expected to be completed in the first quarter of 2023. As of December 2022, the SWMD Building is at 96.51%, equivalent to the progress billed amount of Php 77,880,824.64 as of contract and the Php 6,956,422.56 variation order amount.

Building and Site Development				
CONTRACTOR:	PL JUAN CONSTRUCTION, INC.			
TOTAL PROJECT COST:	PHP 80,695,926.33			
START DATE:	JUNE 6, 2019			
ACCOMPLISHMENT AS OF DECEMBER 31, 2021:	81.35%			
ACCOMPLISHMENT AS OF DECEMBER 31, 2022:	99.58%			











Furnitures and Fistures









Auxiliary System			
CONTRACTOR:	SCIECOMTECH CORPORATION		
TOTAL PROJECT COST:	PHP 5,322,707.40		
START DATE:	DECEMBER 21, 2020		
ACCOMPLISHMENT AS OF DECEMBER 31, 2021:	34.94%		
ACCOMPLISHMENT AS OF DECEMBER 31, 2022:	94.18%		

Cabling Works, CCTV and Monitors Installation







Fire Protection System			
CONTRACTOR:	JOEM CONSTRUCTION AND TRADING		
TOTAL PROJECT COST:	PHP 5,859,000.00		
START DATE:	FEBRUARY 10, 2021		
ACCOMPLISHMENT AS OF DECEMBER 31, 2021:	40.32%		
ACCOMPLISHMENT AS OF DECEMBER 31, 2022:	100.00%		

Installation of Sprinklers, Smoke Detectors, Motor Pumps and Testing of Smoke Detectors







#### Testing of Fire Pump, Sprinklers and Control Panels







Air Conditioning and Ventilation System				
0.86%				
0.00%				
0.00%				
0				

Installation of Catwalk, PVC Line sets and Drain Pipes, Outdoor and Indoor Units







Installed Additional AC Outdoor Units





Testing of Air-conditioning Unit





Brand New Passenger Lift			
CONTRACTOR:	KPIELEVATORS, INC.		
TOTAL PROJECT COST:	PHP 2,500,000.00		
START DATE:	JUNE 16, 2022		
ACCOMPLISHMENT AS OF DECEMBER 31, 2022:	65.00%		

Installation of SMWD New Building Passenger Lift







Testing of Brand New Passenger Lift







#### d. BULK WATER SUPPLY IMPROVEMENT PROJECT

In line with the accomplishment of the Bulacan Bulk Supply Improvement (Section 1) 2018 project, which involves the laying of 3,971.84 l.m./3,976 l.m. of 500mm PVC-O pipelines with 4 interconnections that were energized on August 17, 2022, a significant increase in the volume drawn from the Bulacan Bulk Water Tapping Point in San Vicente is expected. The volume consumption increased from 2.5 million liters per day (MLD) to 8 MLD. Also, there is an increase in the system pressure in the area supplied by the improvement project. With the additional water source, the volume supplied in the barangays of San Vicente, Parada, Buenavista, Tumana, Camangyanan, Poblacion, and Bagbaguin increased, resulting in stable pressure in the abovementioned barangays. The pump stations in Policarpio, Caybanban, and Kamatis with water quality problems are now considered reserved.

location.		San Vi	cente-Muzon Bdry. 1	o Brgy, Tumana
Date Started:		Janua	ry 13, 2022	
No. of Days		354 day	ys (152 days Suspension	of works)
ACCOMPLISHMENT	MONTH		PIPES LAID (Las	'S PIPES LAID
	JANUARY 2	2022	065	13,959 %
	FEBRUARY 2	202	661	16.625 %
	MARCH 20	022	1.244.3	31.295 %
500mm uPVC-O Pipes remaining on site	APRIL 202	22	665.2	16.73%
	MAY 202	22	793.9	19,967%
= 2 nos.		3	52,54	1,331%
			3,971.94	99.907%

#### **RESTORATION WORKS SUMMARY as of DECEMBER 2022**

BULK WATER SUPPLY IMPROVEMENT PROJECT (SECTION 1)

BOAD RESTORATION WORKS & FINAL ASPYALT OVERLAY (DECEMBER 30, 2022)

1100000000	CONCRETED PAYEMENT		
LOCATIONS	RENGTH	VOLUM	
	Lm.	CW.75	
Alfansart San Vicento - Flying V Gas Station	118.12	105.37	
Flying V Gas Station - Tyre's Mini-Mart	177.65	156.87	
Tyn's Mirsi Mart - Petron Gas Station			
Petron Gas Station - Cockpit Arena	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1	
Cockpit Arena - Sitio Loobien (Kantsi)	37,00	32	
Sitio Looban (Kant) - Me-Anne's Private Resort		-	
Me-Arre's Private Rosort - Bambi's Bakery			
flambi's Bakery - Gulod Street			
Gulod Street - Puremart San Vicente			
Paremart San Vicente - Golden Apple Hardware			
Golden Apple Hantwere - Bella Vista	43.00	45	
Bella Vista - ICF Field Office			
ICP field Office - But Fuel	1		
Bez Fuel - Picarpio Street (Parada)			
Policarpio Street (Forada) - Apple Street			
Apple Street - Farada Coop			
Parada Coop - Ryan Trucking			
Rean Trucking - Kalys 20			
Kelye 20 - Triple 3 Store	272.00	247.5	
Triple I Store - Angeli Treuts (Opp. 3to: Niho Church)	36.00	33	
Angeli Treats (Opp. Sto. Niño Church) - Gubat Street			
Gultat Street - Lala Kapa	1		
Iola Kapt - The Haven M.Fark			
The Haven M. Park - Petsai Street (Tumana)			
Fetral Street (Tumana) - Yictory Oil Gas Station			
Victory Oil Gas Station - Bon Apparies			
Bon Appetes - Pasong Tumana (Kanto)			
Pasong Turruru (Konto) - Adott Pipelaying			
Total Length/Total Volume	683.77	#25.14	

LENGTH	PAVEMENT
Lm.	MT
118.17	112
177.65	168
37.00	25
43.00	4I
210.00	147
683.77	597.00

PANEMENT TO	BE CONCRETED	1
LENGTH	VOLUME	1
Lm.	aum	1
	20	1
165.50	151.43	1
129.15	118.17	294.65
107.17	110.17	1
272.10	248.97	1
305.26	279.31	
124.30	113.73	964.87
263.21	340.64	1
377.54	345.45	
194.87	178.11	1141.27
114.25	104.50	
155.44	142.23	
298.21	272.86	1
270.50	247.51	1
45.34	59.80	1
120.66	110.40	1
181.97	166.50	1
73.00	65.51	870.85
69.70	53.78	1
40.00	36.60	1
51.10	46.76	1
3270.60	2465.69	3270.68

TOTAL PAVEMENT RESTORED (Lm)	683.77
TOTAL PAVEMENT ASPHALTED (Lin)	683.77
TOTAL PAVEMENT TO BE RESTORED (Law)	3270.68

<sup>\*</sup> Road Murkings not yet storted































photo: SMWD-Operations

#### Design and Construction of Pump House with Booster Pump & GFTS Bolted Ground Reservoirs

Location: H. Dela Costa, Brgy. San Vicente

Date Started: March 07, 2022

No. of Days: 300 days

#### ACCOMPLISHMENT REPORT

**Delivery of GFTS Panels** 

Waiting for ECC to be approved before installation of **GFTS Panels** 

1,500 cu.m. GFTS BOLTED TANK in Brgy. San Vicente



**DELIVERY OF GFTS PANELS** 

















Other photos:







32 photo: SMWD-Operations

#### Design and Construction of Pump House with Booster Pump & GFTS Bolted Ground Reservoirs







Location:	Putol-Tikal Rd. Brgy. Bulac
Date Started:	May 06, 2022
No. of Days:	243 days
A GOODERN IOURIEN	T.D.T.D.D.T.

#### ACCOMPLISHMENT REPORT

- Site Clearing
- · Temporary Fence Installation.
- · Tank Lean Concrete and Rebar Installation
- Temporary Storage for Construction Materials
- · Lean concrete for tank foundation
- · Footing and Column Concreting
- · Footing Concreting and Wall Installation















photo: SMWD-Operations

#### D. ADMINISTRATION, FINANCE AND GENERAL SERVICES DEPARTMENT

"United We Stand Divided We Fall".

Our Department - Administrative, Finance and General Services focused on the services that support SMWD's operation. Our Team concentrates on the procedures and services that have significant impact in the agency. Despite the challenges, we are certain that everyone in the team is working effectively and efficiently to realize the agency's overall objective. The Finance Division is in charge of dealing and managing SMWD's financial matters, utilizing its resources in accordance with rules and guidelines of all regulatory bodies. Since financial health is crucial in the organization, we are devoted to working with utmost integrity and dedication."

#### 1. Finance Division



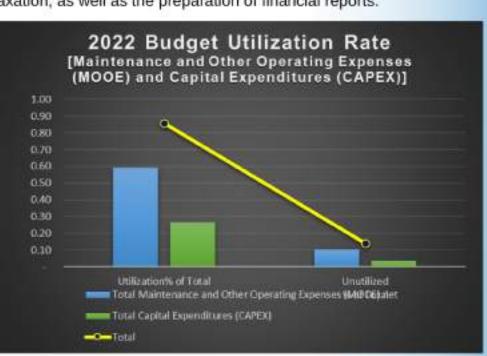
Pls. Jovila L. Dalmacio Administration, Finance and General Services Department Department Manager B



The Finance Division is in charge of recording the financial and operational transactions of the Santa Maria Water District, which includes billing, collection and deposits, disbursements, procurement, inventory, and taxation, as well as the preparation of financial reports.



SMWD utilized the budget with a rating of 85.83 percent, 0.83% above the target set.

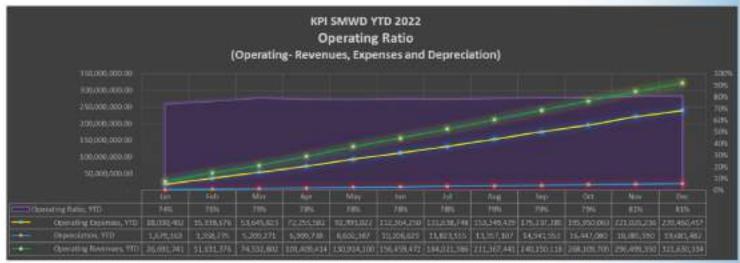


Below is a breakdown of the budget utilization rate:

mann	chance and Ot		Expenses (mi	JOE and C	apital Expenditi	uica (CAL		
Expenditures	Original Budget	Adjustment/ Realignment Additional	Revised Budget	% of Total	Utilization	Utilization % of Total	Unutilized	Unutilized % of Total
Total Maintenance and Other Operating Expenses (MOOE)	330,230,379.83	3,660,481.68	333,890,861.51	101.30%	281,906,544.94	85.53%	51,984,316.57	13.77%
Less:								
Total Personal Services (PS)	- 83,230,330.52	1,968,136.00	- 81,262,194.52	-24.65% -	66,801,409.63	-20.27% -	14,460,784.89	4.39%
Total Non-Cash Expenses	22,960,735,85	+	- 22,960,735.85	-6.97% -	19,843,625,46	-6.02%	3,117,110.39	-9.50%
Total Maintenance and Other Operating Expenses (MOOE) net	224,039,313,46	5,628,617.68	229,667,931.14	69.68%	195,261,509.85	59.24%	34,406,421.29	10.44%
Total Capital Expenditures (CAPEX)	163,482,833,15	- 63,550,472.16	99,932,360.99	30.32%	87,641,392.46	26.59%	12,290,968.53	3.73%
Total	387,522,146.61	- 57,921,854.48	329,600,292.13	100.00%	282,902,902.31	85.83%	46,697,389.82	14.17%

A liquidity ratio called the **current ratio** assesses a company's capacity to settle short-term debts, or those that are due within a year. It shows investors and analysts how a company can make the most use of its current assets to pay down its other payables and current liabilities. By 2022, the current ratio had reached **1.71**.



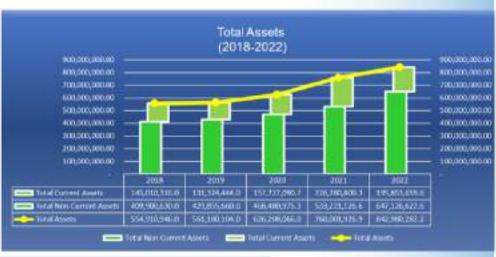


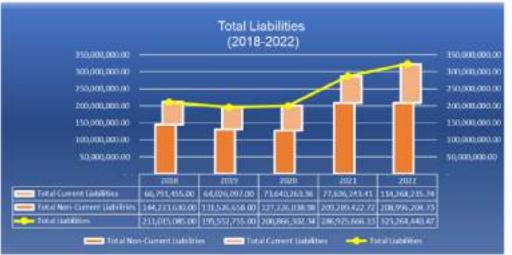




In terms of financial performance, Santa Maria Water District's income recovered well from CY 2021, when the COVID pandemic was still in effect. The district's gain income, which totaled P56,455,741.55, is P8,829,264.78 higher than the CY 2021 income of P47,626,476.77. For fiscal year 2022, total income and total expenses were P 323,474,904.70 and P 267,019,163.15, respectively.











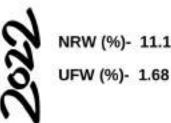
While the expenses amounting to P6,569,942.35 as the difference from FY 2021 amounted to P250,449,220.80, SMWD's total income for FY 2022 is P323,474,904.70, which is P25,399,207.13 more than the P298,075,697.57 earned in FY 2021.

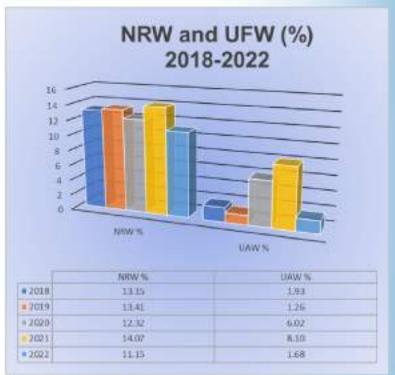
Total Income- 323,474,904.70

Total Expenses- 267,019,163.15



SMWD had a total equity of P519,715,841.80. Furthermore, SMWD had a difference in total liabilities of P36,338.774, which was less than the comparable difference last fiscal year. Also, in terms of total assets, SMWD gained P82,978,355.29 as a difference from FY 2021





# 2. Administrative Services Division

### a. Procurement Section

The Procurement Section's main goal is to meet the needs of all SMWD divisions, from office supplies to fittings, pipes, water meters, equipment, service vehicles, safety gear, tools, power tools, electrical and construction supplies, consulting services, and other supplies and materials required on a daily basis in order to attain its goals of providing world-class services to the municipality of Santa Maria and its nearby areas.



It is the aim of the procurement staff to get the right "function" (refer to goods and services) at the right price. Procurement involves the processes of selecting suppliers, establishing payment terms, making strategic vetting selections, and negotiating contracts. It serves as one of the district's supports to implement all its projects, plans, repairs, rehabilitations, and other objectives, which cannot be accomplished without procuring the needed supplies, materials, and services. We, at the Procurement Section, are grateful that we were able to accomplish the following for the year 2022:

The team was able to issue Three Hundred Fifty-Nine (359) Purchase Orders (from PO No. B202101-0001 to B202112-0359). There were fifteen (15) cancellations, and 344 were processed and approved. The total amount of all the purchase orders issued is sixty million nine hundred sixty-eight thousand eight hundred seventeen and 05/100 (P60,968,817.05). The details of purchase orders are as follows:

	For Year 2022	
	Total Number of P.O Issued	359
	Total Number of P.O Cancelled	15
	Total Number of P.O processed and approved	344
	Total Amount of P.O Issued	60,968,817.05
Г	No. of Unprocessed P.O (as of Dec. 31, 2022)	4
	No. of Unfinished P.O (as of Dec. 31, 2022)	6

### b. Records Section

In accordance with ISO 9001:2015, the Records section manages the SMWD Forms and Procedures, which must be controlled and maintained to ensure the quality and effectiveness of work flow through proper documentation.

SMWD has created six official forms, three official procedures, and one work instruction manual for the year 2022, for a total of ten new pieces of documentation, fifteen revised official forms, and two revised official procedures, for a total of seventeen revised pieces of documentation.





Also, the team is designated to control and monitor all incoming and outgoing communications, whether they are in physical or electronic format. Communication varying from billings, notices, inquiries, requests, proposals, requirements, etc., must be well disseminated to designated divisions and/or personnel.

In addition, the records section is in charge of the records management and disposal. In compliance with the National Archives of the Philippines, the team successfully conducted general records inventory activity from March to June and submitted the required documents for records disposal dated June 29, 2022.



On September 7, 2022, the disposal of damaged and undamaged inactive records was conducted, which was witnessed by SMWD personnel, the National Archives of the Philippines, and Commission on Audit representatives.

A total of 506 kilograms of un-damaged records, valued at 2.79 PHP per kilogram, had been sold to the NAP's authorized seller, for a total of P1,411.74.

Another disposal activity was successfully conducted on December 20, 2022. The records were disposed of in landfills due to their damaged condition. A total of 82 kg of records were buried in the SMWD vicinity.





Starting the month of August 2022, the Records Section, with the help of the Data Privacy team and the Property and Supply team, implemented the shredding activity for SMWD, and it was successful. All divisions and sections cooperated accordingly. We have a total number of shredded papers of 19,023, a total number of kilos of 116.2, and a total profit price of 514 pesos.

### c. Management Information System (MIS) Section

"THE NUMBER ONE BENEFIT OF INFORMATION TECHNOLOGY (IT) IS THAT IT EMPOWERS PEOPLE TO DO WHAT THEY WANT TO DO. IT LETS PEOPLE BE CREATIVE. IT LETS PEOPLE BE PRODUCTIVE.

IT LETS PEOPLE LEARN THINGS THEY DIDN'T THINK THEY COULD LEARN BEFORE, AND SO IN A SENSE, IT IS ALL ABOUT POTENTIAL."- STEVE BALLMER

The MIS team works tirelessly to fulfill all obligations related to summarizing and reporting the company's current status. The team relies on underlying transaction processing systems for data, which aids management in planning, controlling, and decision-making.



The primary reason Santa Maria Water District (SMWD) is developing new systems is to address three major challenges: cost efficiency, service quality, and productivity. With this in mind, the team presents three successful systems that were completed in 2022.

### Application Programming Interface (API) System

MIS personnel gathered information with billing personnel and ECPay during a Microsoft team meeting in March 2022. The data pertains to system process clarification and finalization.

The API system was requested by the commercial division manager with an IT request of 202202-116 in February 2022. The reason for developing an API system is that accounts are being disconnected from the system due to collecting agents' late payment posting. The API system retrieves the most recent bill from the concessionaire and posts the payment in real time. The development began in June 2022 and was completed in September 2022.

In October 2022 up to November 2022 is the testing and debugging phase. In this period, the MIS fixes the minor errors encountered and addresses the other concerns of the users.

### Engineering Monitoring System or (EMS)

MIS personnel gathered information with a senior engineer and engineering personnel last February 2022. The information is about process clarification and finalization. The system was requested by the senior engineer in March 2022 with an IT request of 202203-176.

This is due to manual monitoring of pre-installation, post-inspection, and meter base inspection, which results in inaccurate data on total accounts installed and inspected, as well as redundancy in concessionaire data encoding.



Last February 2022, MIS personnel gathered information with a senior engineer and engineering personnel. The data pertains to process clarification and finalization. The senior engineer requested the system in March 2022, with an IT request number 202203-176. Due to manual monitoring of pre-installation, post-inspection, and meter base inspection, inaccurate data on total accounts installed and inspected, as well as redundancy in concessionaire data encoding, this occurs.

The monitoring system's development began in April 2022, and this period also serves as a testing and debugging phase. In May 2022, the system went live.



# Records Management System (RMS)



In June 2022, MIS and records personnel gathered data. The data pertains to system discussion, process clarification, and finalization.

The records section requested the records management system in June 2022, using IT Request 202206-341. This is done to standardize record filing management from active filing to disposal. The development process started during that time and was finished in September 2022. MIS conducted a system demonstration and finalized the system in January 2023.



The information and communication technologies (ICT) will be in charge of technological aspects such as systems and all computer-related concerns, SMWD's data banking will be handled by the management information services.

Even in the introductory phase, the management information services took on the responsibility to gather, consolidate, and prepare requested data from every section as requested by external requestors like the Local Water Utilities Administration (LWUA), the Philippines Association of Water Districts Inc. (PAWD), local government units (LGUs), and the Asian Development Bank Bulk Water Supply Improvement Project.



# d. Human Resource Section (HR)

d.i Human Resource Development (HRD)

The Human Resource Development team aims for the development of its employees as well as the organization as a whole. They are responsible for the hiring and recruitment, training, gender and development programs, membership, loans, and other activities of the agency.

Personnel recruitment and hiring have always been challenging for the HRD team, particularly with limited resources and accommodations for administering preemployment examinations. With the help of the management, the team has been provided with the preliminary exams, such as standard psychological tests and basic-skill tests relevant to the job position. The HR Team also proposed an actual examination and a basic skill test for the Maintenance Man as part of the preliminary assessment, which eventually was utilized.





Training and development helps companies gain and retain top talent, increase job satisfaction and morale, improve productivity and earn more profit.

While still in pandemic recovery in 2022, SMWD prioritized engaging its personnel to obtain more skills and knowledge. Not only for the regular and casual employees but also for the job order personnel. By the end of December, a total of 48 seminars had been conducted.



монтн	No. of seminars
January 2022	2
February 2022	8
March 2022	7
April 2022	2
May 2022	6
June 2022	2
July 2022	4
August 2022	4
September 2022	7
October 2022	3
November 2022	3
December 2022	0
YTD	48

# d.ii Gender and Development (GAD)

The GAD's main purpose is to analyze the causes of gender inequality within the context of relations between women and men and social structure and to change stereotyped divisions of labour as well as institutions and systems that bring about gender disparity. It is important in the Philippines because it promotes women's empowerment and ensures that their full participation becomes essential for society. It has been formed by the government to respond to the gender imbalances and inequalities existing in the country.





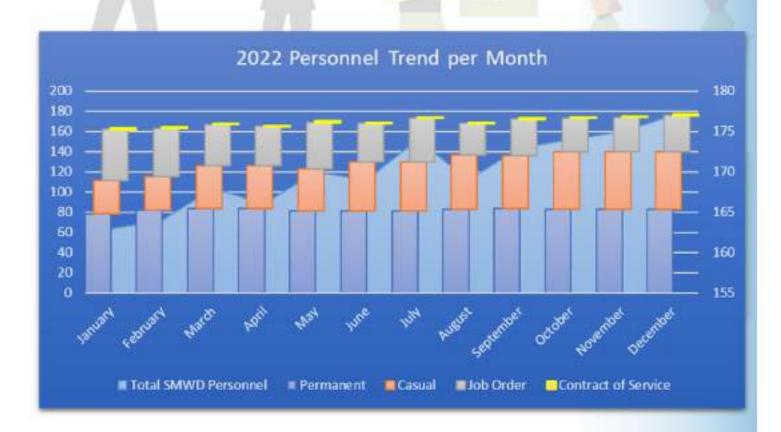
SMWD actively supports GAD with its list of activities for 2022.

LEGITED TO A PROPERTY OF A PRO	PLAN of ACTIVITIES (CY 2022) utputs/Outcomes)
Organization - Focused	Client - Focused
Attendance of 1 Female to Webinar on Harmonized Gender and Development Guidelines: Planning and Budgeting	Informed 769 Male and 1,011 Female New Concessionaires on the SMWD Policies and the importance of vater conservations
Attendance of 3 Female employees to FOI Bridging Program for Women in Conflict with the Law	Educate 165 Male and 155 Female Students of different levels in Mag-Asawang Sapa Elementary Schools on the Importance of water conservation
Henging of National Women's Month Tarpaulin and Participation of SMWD employees to Purple Tuesday (March 29, 2022)	Sold various waste materials, empty chlorine drums, shredded paper and tires that earned a total amount of 175,889.00
Attendance of 4 Female employees to Mental Health and Stress Management	Well Rehabilitation of Camangyanan Pump Station and Pump Station No. 15 at Gulod 1, San Jose Patag
Attendance of 2 Male and 1 Female employees to Technical Training on the Development of Septage Management Program	10,661 LM pipelines laid to benefit existing and additional Concessionaires of 6 barangays (Brgy. Catmon, Brgy. Balasing, Brgy. Bagbaguin, Brgy. Sto. Tomas, Brgy. Sta. Clara and Brgy. Sta. Cruz)
3 male and 5 female participated in Online Zumba and Film Showing on September 1, 2022	Additional 3953.54 LM of Bulk water supply to benefit existing and additional concessionaires of 6 Barangays (Brgy. Turnana, Brgy. Parada, Brgy. San Vicente, Brgy. San Gabriel, Brgy. Carnangyanan, and Brgy. Sta. Rosa)
28 male and 33 female participated in SMWD - ZUMBA program on September 2022	Provided water for everyday use of concessionaires on the absence of enough supply due to Calamities at 3 barangays (Brgy, Camangyanan, Pulong Buhangin, and Cay Pombo) on September 26-27, 2022
5 male and 7 female participated in CSC Laked-Sayawat Ehersisyo on September 2, 2022	
6 male and 5 female participated in BAWD Fun Run on December 2, 2022	

### d.iii Human Resource Management

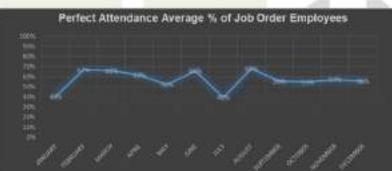
The HR Management team is responsible for the orientation of employees to SMWD, the management of employees 201 files, a database of employee information, reports on employee attendance and payroll, as well as the monitoring of performance evaluation, rewards, and recognition.

M	Monthly Monitoring as of December 2022						
Month	Permanent	Casual	Job Order	Contract of Service	Total SMWD Personnel		
January	78	33	51	1	163		
February	82	33	48	1	164		
March	84	42	41	1	168		
April	84	42	39	1	166		
May	81	42	46	1	170		
June	81	49	38	1	169		
July	81	49	43	1	174		
August	83	54	31	1	169		
September	84	52	36	1	173		
October	83	57	33	1	174		
November	83	57	34	1	175		
December	83	57	36	1	177		









Perfect attendance is promoted within the organization, as regular attendance and punctuality are vital attributes for all employees. It is important for employees to attend work regularly and to arrive on time because failure to do so detrimentally affects employee morale and productivity.

An employee who successfully achieves no absence, tardiness, or undertime for a job order and no vacation leave/s, sick leave/s, tardiness, or undertime for regular or casual on their record for the entire year will be recognized at the Santa Maria Water District (SMWD) staff meeting and will be presented with a Certificate of "Perfect Attendance of the Year" as well as a small token (gift certificate and cake) by the General Manager. This is intended to recognize employee(s) who are eager to arrive at work on time according to their assigned schedule.



The Staff Productivity Index directs the organization toward a staffing pattern of one employee for every 120 concessionaires. This is stated on the general LWD-MaCRO guidelines for "Category A to C," which must be rigorously followed in determining the total number of positions in a local water district. The agency's staff productivity index for 2022 is 236.25. Regular, casual, job-order, and contract employees are all counted among the total number of employees.

Being recognized as having the year's perfect attendance is a fitting reward for their dedication and eagerness to work on their assigned schedule.

Seven (7) regular employees and six (6) casual employees were awarded as "Perfect Attendance of the Year" for 2022.

### Regular Employees:

- Felicisimo A. Añonuevo Water Resource Division
- Dennis G. Lafuerza Water Resource Division
- Solito T. Llanos Water Resource Division
- 4. Mary Darley E. Macasaet Water Resource Division
- Restituto G. Cordero Engineering Division
- Rogelio D. Pangan Engineering Division
- 7. Danilo DC. Santos Engineering Division

### Casual Employees:

- Jacquilyn B. Buenviaje Customer Accounts
- Jerald S. Guevarra Water Resource Division
- 3. Randy A. Palomo Water Resource Division
- 4. Ryan R. Bernardino Construction and Maintenance Division
- Johnel E. Sambulan Construction and Maintenance Division
- Reynaldo D. Bautista Jr. Engineering Division

Every year, a **loyalty award** is given to those employees who reach a milestone of ten (10) years of public service and every five (5) years thereafter. Dedicating their years to SMWD is truly admirable. This year, there are four (4) employees who were awarded and received an amount of P5,000 in cash. The PRAISE Committee proposed a revision to the tokens to be received by employees for their milestones as appreciation for their years of loyal, dedicated, and committed service to the agency. A video presentation of their journey in SMWD was also played. The awarding happened on September 30, 2022, at Wood Cabins, Camangyanan, Santa Maria, Bulacan, and was led by the Board of Directors and Engr. Carlos N. Santos Jr. (General Manager).

- Mary Darley E. Macasaet Water Resource Division (15 years)
- Rodelio P. Munsayac Water Resource Divison (15 years)
- Ma. Felisa C. Villegas Customer Accounts Division (30 years)
- 4. Jovita I. Dalmacio Administrative, Finance and General Services Department (35 years)















# d.iv Personnel Distribution 2022

	Personnel Distribution 2022											
	JANUARY 2022	FEBRUARY 2022	MARCH 2022	APRIL 2022	MAY 3022	JUNE 2022	JULY 2022	AUGUST 2022	SEFTEMBER 2022	OCTOBER 2022	NOVEMBER 2022	DECEMBER 2023
O THE OWNER OF THE OWNER O	The second				Section and the later of the la	HE BOARD	And in contract of the last					
Regular	1	1	1	1	1	1	1	1	1	1	1	1
Casual	8	0	0	.0	0	0	0	0	0	0	0	0
COS	0	0	0	0	0	0	0	0	0	0	0	0
Total	100	1	1	1	1	100		1		-1	1	-
									-	0 9		
					_	HE GENER	_					
Regular	2	2	1	2	1	2	2	2	2	2	1	2
Job Order	0	0	0	1	0	0	2	0	0	0	0	0
COS.	1	1	1	1	1	2	1	1	2	1	1	1
Total	1	4	4.5	4	5	5	5	5	5	4	4	4
			1						,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1		
Barrelan					_	TMENTMA	_					-
Regular	0	0	0	0	0	0	0	0	0	0	0	0
Job Order	0	0	0	- 0	0	0	0	0	0	0	0	0
COS	0	0	Ó	.0	0	0	0	0	. 0	0	0	0
Total	2	2	2	2	2	2	2	2	- 2	2	2	2
100	7			W								
ACMINISTRA	TIVE, FINANCI	t, & GENERA	SERVICES	ALTERNATION CONTRACTOR		THE PERSON	CHE PRIME	rear.				
Regular	9	- 11	- 33	11 A	11	TIVE SERV	11	11	11	11	11	11
Canual	2	2	2	3	3	3	3	4	4	5	5	5
Job Order	- 8	7.	6	- 6	7	6	7	5	6	6	7.	7
cos	.0	0	0	.0	0	0	0	0	û	.0	0	0
Total	19	20	20	29	21	20	21	20	21	22	21	23
					EM	ANCE DIVI	CADAL					
Regular	10	11	11	11	11	11	11	11	11	10	30	10
Casoul	0	0	0	0	0	1	1	1	1	1	1	1
Job Ovder	1	1	1	1	1.	0	0	0	1	1	1	1
005	0	0	0	0	0	0	0	0	.0	0	0	.0
Total	12	12	12	12	12	12	12	12	13	12	12	12
			11		-							
Regular	12	12	17	12	SEMENA 12	L SERVICES 17	12	12	12	12	12	12
Cateur	1	3	1	- 3	1	4	-4	4	A.	5	5	5
Job Order	2	2	1	2	1	1	1	1	3	3	3	3
COS	0	0	0	0	0	0	0	0	0	0	0	0
Total	17	17	17	17	17	17	.17	17	19	20	20	20
connectors.	L DEPARTMEN			-					-			-
CLIMINERLIN	a DEPARTMEN	"		_	CUSTOME	RACCOUN	TS DIVISIO	N.		15		
Regular	12	12	13	12	13	12	12	11	12	13	13	- 13
Casual	4	4	- 1		- 8	10	30	10	9	10	30	10
job Order	10	10	F	- 6	2	. 5	- 5	3	3	3	2	3
005	0	0	.0	- 0	0	0	0	0	0	0	0	0
Total	26	26	26	.26	27	27	27	24	24	26	25	36
	0.0		7/2 192		OUSTOM	ER SERVICE	S DIVISION	N		100		
Regular	7-	7	-1	- 8	8	- 8	8	9	9.	8	8	8
Casual	4.	4	6	- 6	- 6	10	10	10	9	9	9	9
Job Order	9	8	5	- 5	- 6	2	3	1.	2	1	2	2
COS	0	0	0	.0	0	0	0	0	.0	. 0	0	0
Total	20	19	19	19	200	20	21	20	20	.18	39	19
<b>OPERATIONS</b>	DEPARTMENT	r	-		-							
			10 10		Street or other Designation of the last of	RESOURCE	Approximation			20 0		
Regular	- 11	12	12	12	10	10	10	10	10	10	30	10
Casual	1	1	2	2	2	1	1	2	2	3	3	3
Job Ovder	5	4	4	3	4	4	6	6	- 6	5	5	5
Total	27	17	18	17	16	15	17	18	18	18	28	18
13785		100		7.7	- "	1	-	100	77.	1,120,17		100
	801 7	100	10 8	_	-	NIAM CHA	_	-	8	1		
Regular	- 4	4	5	5	5	3	5	0	- 6	6	6	0
Cavual	15	15	15	15	15	15	15	19	19	20	20	20
job Order	14	14	14	13	14	15	16	10	10	10	20	11
Total	33	33	34	33	34	35	36	35	35	36	36	37
-7/11-2		-				diam'r.	10005					11/
			17			VEERING D		V	S as	31 1		1
Regular	8	В	8	- 8	7	7	7	8	8	8	8	8
Cassal	4	4	3	- 3	5	5	5	4	4	4	4	4
cos	0	0	0	0	0	0	3	0	3 0	3	3 0	3
Total	13	13	15	15	15	15	15	15	15	15	15	15
68AND							100					
CHUNCHLE	163	164	168	386	330	169	174	1.09	171	174	175	177





# d.v SMWD 2022 ACTIVITIES







As part of the #PurpleTuesdays initiative, SMWD staff began donning anything purple on March 8, 2022. Purple Tuesday is one of the events associated with the 2022 National Women'sn Month Campaign (NWMC) theme, "We Make Change Work for Women," which stands for support of gender equality and women's empowerment.

The official 2022 NWMC banner was hung in front of SMWD offices in addition to any purple clothing worn by SMWD staff members.

The Santa Maria Water District employees were thrilled to be able to participate in the event called "Dugo Mo Buhay Ko," which was organized by the class of '88 graduates Sacred Heart Academy, order continue to their partnership with the Philippine Several Red Cross. employees have made it a habit to donate blood willingly since they understand what a modest method it is to save lives.

March 20, 2022



June 26, 2022















On April 12, 2022, the Bulacan Association of Water Districts (BAWD) returns to the Biakna-Bato tree planting site for its yearly visit. By joining the "way of the cross" constructed along the pathway leading up to the top area of the plant site during the Lenten Season, one can reflect and make a sacrifice. Participants were:

- 1. Dir. Amelia De Jesus
- 2. Dir. Teodara J. Catils
- 3. Dir. Carmelita T. Francisco
- 4. Moana Marie M. Agupitan
- Regine A. Porciuncula
- 6. Vilma G. Hate
- 7. Alvin P. Policarpio
- 8. Raffy A. Santiago

- 9.Rizza V. Bitque
- 10. Mark Anthony N. Vigil
- 11. Elsie M. Tomagan
- 12. Neldrin P. Flores
- 13. Jess Ann N. Brozo
- 14. Samantha C. Sison
- 15. Tyrone P. Tiamzon
- Rogel Christopher B. Gonzales
- 17. Roberto B. Mendoza















The Bulacan Association of Water Districts (BAWD) conducted the 2022 Fun Run Activity on December 2, 2023, held at Doña Remedios Trinidad, Bulacan. The Fun Run was divided into three categories: 3k, 5K, and 10K. Participants in the SMWD are as follows:

1. Dir. Teodora J. Catils	Dir. Dory	Board of Directors	3K / M (w)
2. Dir. Amelia S. De Jesus	Dir. Amy	Board of Directors	3K/XL(w)
3. Moana Marie M, Agupitan	Moanne	MAOB	3K / S (W)
4. Regine Joy A. Guballa	RJ	IRMA A	3K/S(w)
5. Jay Marc B. Rosales	JM	Multimedia Designer	3k / M (m)
6. Jess Ann N. Brozo	Jess Ann	FPA B	5K/M(w)
7. Roberto B. Mendoza	Obhet	Driver	3k / M (m)
8. Mollie Ruczelle R. Gavenia	Mollie	UCSA B	5K / XS (W)
9. Fernando M. Ignacio	Fer	UCSA B	5K/L (m)
10. Engr. Paul Laurenz L. Dela Cruz	Engr. Paul	Engineer	5K/L(m)
11. Engr. Romano David S. Perez	Engr. David	Senior Engineer A	5K/L (m)
12. Engr. Christian A. Reyes	Engr. lan	Engineer	5K / XL (m)

Winners for the said event were:

### 3K Women

Regine Joy A. Guballa - 2nd place

3K Men

Jay Marc B. Rosales - 3rd place

5K Women

Mollie Ruczelle R. Gavenia - 3rd place

Aside from the awards they receive during the BAWD Fun Run, the placers also receive cash incentives from SMWD.













The SMWD scheduled a pneumonia vaccination for its fifty-eight (58), or 36%, employees who finished the 2nd dose of COVID-19 vaccine at least a month ago on September 10, 2021. This is done to prevent further difficulties as pneumonia is one of the common diseases caused by COVID-19.





The SMWD vaccinated its first group of employees against pneumonia on September 10, 2021, and on March 4, 2022, in collaboration with Mercury Drug, Sta. Maria administered its second round of pneumonia vaccinations at the Farmacia Office. The 65 employees who were successfully immunized received assistance from the human resources section.

SMWD continues to implement preventative measures in pandemic situations to safeguard its staff and concessionaires. The public is advised to get immunized by the Department of Health (DOH) in order to reduce the effects of COVID-19 problems.



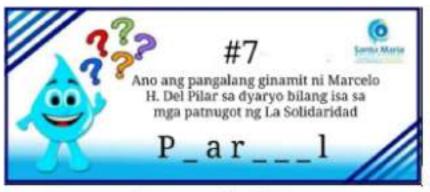
While the last batch was conducted on November 25, 2022, in partnership with Affinity.

By getting vaccinated, you are defending not only your community but also yourself. To help staff members strengthen their immune systems and carry out their responsibilities safely, SMWD will see to it that these programs are maintained annually.









The Human Resources department created a game to encourage all employees to participate in "Buwan ng Wika trivia" in the SMWD Employees Group Chat. as an example:

# Answer: Plaridel









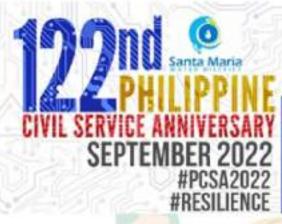


The employee who answered first received a token, and the points will go to his or her division. The winner for this activity is the Finance Division.











In celebration of the 122nd Philippine Civil Service Anniversary (PCSA) with the theme "Transforming Public Service in the Next Decade: Honing Agile and Future-Ready-Servant Heroes" for the whole month of September.

The CSC invites each agency to join the online Zumba and film showings.

Participants of SMWD:

- 1 Farnaso, Haydee Bea G.
- 2 Rey, Girlie P.
- 3 Mauricio, Theresa Marie DR.
- 4 Zamora, Jinky V.
- 5 Gonzales, Ethel DG.
- 6 Enriquez, Gio Rafael C.
- 7 Bujawe, Rohmer Roi A.
- 8 Tiamzon, Tyrone P.









The Council of Personnel Officers Bulacan Chapter, Inc., in partnership with the Civil Service Commission Field Office Bulacan, will spearhead a "Lakad-Sayaw" at Ehersisyo Para sa Matatag at Makabagong Lingkod Bayani" on September 2, 2022, in line with the celebration of the Philippine Civil Service Anniversary with the theme "Transforming Public Service in the Next Decade: Honing Agile and Future Ready-Servant-Heroes." Registration will start at 5:30 a.m. at the Malolos Sports and Convention Center, Malolos City, Bulacan, and will commence at exactly 6:00 a.m. 12. Roberto B. Mendoza to be followed by the program proper at the Capitol Gymnasium.

# Participants of SMWD:

1. Jesus C. Dioquino Jr.	
2. Jerald S.D. Resurreccion	
3. Ciara Bernadette T. Policarpi	0
4. Edderlyn H. Lazaro	
5. Roxanne C. Espiritu	-
6. Tyrone Ken B. Botero	
7. Jacquilyn S. Buenviaje	A 3
8. Raffy A. Santiago	
9. Ma. Felisa C. Villegas	A 1
10. Ginabelle G. Datolayta	· VA
11. Charito S. Fernando	The same of
	1000













The designated anniversary committee was successful in planning a week-long celebration to mark the 36th SMWD Anniversary from September 27, 2022, to October 3, 2022.

# Activity No. 1 – Food Carts for Employees and Posting of Anniversary Tarpaulin



The SMWD staff received coffee and non-coffee drinks on the first day of the week-long celebration on September 27, 2022, while the concessionaires received food snacks.

In the Headquarters Office, Farmacia Emilia, and New Building Office, we also hang anniversary banners.





# Activity No. 2 - Inter-color Bowling Tournament Opening

second event The was the start of the 13th inter-color bowling competition. It is a five-game tournament that promotes teamwork and communication among employees while also allowing them to unwind and have fun as a group.













The designated anniversary committee was successful in planning a week-long celebration to mark the 36th SMWD Anniversary from September 27, 2022, to October 3, 2022.

# Activity No. 3 Wellness Activity – Zumba



The third activity, which was held on September 29, 2022, was a wellness activity (Zumba) for SMWD employees as part of the week-long anniversary celebrations. This made it possible for the staff members to continue their daily workout routines in spite of their hectic schedules. It keeps them motivated and enthusiastic, makes it possible for them to work efficiently, and eventually results in productive work output from them.

Activity No. 4 Motorcade and Celebration Night

On September 30, 2022, two activities—a motorcade and a party night—took place.

By 9:00 in the morning, the motorcade parade got underway. Both the pumping stations and the new vehicles were blessed during this function. San Jose Patag Pump Station, Sitio Bato Pump Station, and Manggahan Pump Station were all passed by the procession.











The designated anniversary committee was successful in planning a week-long celebration to mark the 36th SMWD Anniversary from September 27, 2022, to October 3, 2022.

# Activity No. 4 Motorcade and Celebration Night

In the afternoon, the celebration night happened at the Wood Cabin Grove Event's Place in Camangyanan, Santa Bulacan. The celebration started with a Holy Mass led by Msgr. Alberto R. Suatengco, P.C., to give gratitude to the Lord Almighty for another year He had given to SMWD. The SMWD Chorale led the singing during mass. They incredible the had an performance. making of the one program's highlights.









SMWD CHORALE

This celebration will not be complete without executing the yearly tradition, which is the performance of newly hired job order employees. It was split into two performances, the first being the dancing performance, and the second being the singing performance.

All staff were able to see the AVP presentation, which showcases the movies and images captured throughout the week-long celebration. The AVP presentation proved that the weeklong events planned for employees and concessionaires were a huge success, and the Anniversary Committee and Sub-Committee Members were overjoyed to see it.

In actuality, the 36th anniversary of SMWD was much more fun than anticipated.



The designated anniversary committee was successful in planning a week-long celebration to mark the 36th SMWD Anniversary from September 27, 2022, to October 3, 2022.

# Activity No. 5 Flu Vaccine





The last task was to get vaccinated against influenza. It was given to every worker on October 3, 2022. Influenza vaccination in the workplace can increase productivity and reduce employee absence.



The Blessing of the New Building and the Year End Celebration last happened December 12, 2022.

The first event of the day was the mass and blessing of the new building at 1:00 PM, which urged attendance from every employee.



nd Year End Celebration

# Blessing of the New Building and Year End Celebration



# SMWD 2022 ACTIVITIES







The year-end celebration was held at the Marian Grand Pavilion in Poblacion Santa Maria Bulacan at 5:00 in the afternoon. The event's theme was "Pista Sa Nayon," which served as a means of bringing everyone together, especially those of us who are unfamiliar with Filipino culture.

# 3. General Services Division

"The General Services Division is dedicated in giving 100% performance in serving the public by sharing and applying the knowledge and skills of each and every one in performing various tasks. It is an opportunity and a challenge for us to provide the good service that our concessionaires deserve. We can do all of these things with the help and knowledge of our hardworking top management and with the guidance and support of our dependable board of directors."



Maria Leonora S. Romarate



### a. Transportation Section

"We, at the Transport and Maintenance section, are committed to delivering highto all employees and management of the Santa Maria Water District. We, as public servants, will work hard for a noble purpose, be supportive, always available, and dedicated to our daily work of serving all our

Tinabelle 9. Vatolayta concessionaires together with the Board of Directors and top management." General Services Officer A

Transport Section The supervises, maintains, and secures all vehicles utilized quality transport services and safe passage by the Santa Maria Water District, which include motorcycles used by Meter Readers, tricycles and pick-up trucks used by maintenance personnel, and other modes of transportation that belong to the water district.



As the vehicles were a wear-and-tear commodity, the district decided to acquire additional vehicles. For the purpose of providing an immediate response to every concessionaire's water concern and the fast meter reading and delivery of a billing notice. On August 25, 2022, the Santa Maria Water District received the Authority to Purchase Motor Vehicle APMV No. DBM-ROIII-2022-035 dated August 15, 2022, authorizing the purchase of four (4) pickups and six (6) motorcycles.

On October 7, 2022, four (4) Toyota Lite Ace Pick Up units were purchased. Breakin tests were carried out on November 20th and 24th, 2022.









addition, (6)motorcycles were purchased September 28, 2022. On December 17, 2022, the units were broken into.

### b. Property and Supply Section

The Santa Maria Water District's inventory management system has long been included in the Commission on Audit's (COA) observation as well as for commentary. This is the primary task for the property and supply section to manage the warehouse, the physical count, maintenance, and insurance of accountable equipment, and lastly, the disposal of unserviceable properties or waste materials.

One of the functions of the Santa Maria Water District is "to protect and preserve the environment for sustainable community development." It was also represented in the district's logo, wherein the leaf represents the environment from which the district draws water to deliver to the community, and in return, the district takes care of the environment.

This is also in support of Republic Act No. 9003, or the Ecological Solid Waste Management Act of 2000. The law describes solid waste management as a discipline associated with the control of the generation, storage, collection, transfer, and transport, processing, and disposal of solid wastes. This program shall generate funds that the SMWD can use for its operation.

The General Services Division was able to dispose of several unserviceable or waste materials and generate additional funds, as seen below:

Description	Amount	OR No.	OR Date
Budgeted Amount	100,000.00		
		9935841	5/27/2022
		9936173	7/18/2022
Various Waste Materials	113,039.00	9936524	11/28/2022
- Control of the Cont		9935973	6/30/2022
		9936169	8/18/2022
Empty Chlorine Drums	58,500.00	9936416	10/28/2022
		9936340	11 10 2022
Shredded Paper	4,496.00	9936563	12/13/2022
Tires	854.00	9936253	09/13/2022
TOTAL	176,889.00		

# c. Building, Grounds, Facilities Section



Eugr. Edgardo E. dela Torre. Jr. General Services Officer A

"Our duty is to provide safe, comfortable, secure and conducive working spaces for the men and women of the Santa Maria Water District. By eliminating disruptions and inconveniences, productivity will most likely increase to the benefit of everybody. Properties are well kept and maintained. We are GS-BGF, a small team but when we use our heart and mind, no job is too big nor too small,"

The Santa Maria Water District had received land donations totaling ten properties for calendar year 2022. Five (5) lots were donated by Freedom to Build, Inc., the developer of Horacio de la Costa Subdivision in Barangay San Vicente, Santa Maria, Bulacan. On May 16, 2022, the Transfer Certificate of Title (TCT) was transferred to SMWD. The district intends to build a ground-level water reservoir on this property.

The district was able to purchase an 815-square-meter lot in Bulac, Santa Maria, Bulacan. A ground water reservoir is planned to be built in this location. On June 8, 2022, the property was transferred to SMWD. The district filed an Environmental Compliance Certificate (ECC) application with the EMB-DENR for both locations where ground water reservoirs will be built.

Submitted by:

JOVITA I. DALMACIO

Department Manager, Admin., Finance and

General Service

ENGR. CARLOS N. SANTOS JR.

General Manager

2022